

Customer Information

VOLUME 3, ISSUE 3

OCTOBER 2007

CHANGES AT THE SCALE HOUSES

On **Monday, October 15, 2007**, you will notice some changes at all of the scale houses: Landfill, Recycling, and Transfer Station.

The computer program that we use for weighing inbound and outbound trucks at all three weigh stations is **PC Scale**. The **system is being upgraded**. As is always the case with new systems and changes in procedures there will be a learning curve for our weighmasters; this may mean slightly longer times to weigh in and weigh out, but in the long run all of the changes are designed to speed up the entire process and benefit everyone.

Some of the changes that you will be seeing are:

(1) We are implementing electronic signature pads. The signature that you enter onto the pad will be printed directly onto the ticket. The driver's signature will now be a permanent part of the ticket and will appear on any tickets that may need to be edited and reprinted.

(2) Another upgrade will help the processing of cash customers tremendously. We will be entering drivers license information electronically by swiping the license. This will speed up entering of the information as well as retrieval of it.

(3) There will be some changes to the weigh tickets in regard to the placement of printed information, but everything that you are used to see-

ing on the ticket will still be there. There will be some new information such as your Department of Environmental Protection Waste Hauler's and Tire Hauler's authorization information. Additionally, all regulated fees will be broken out separately.

As already stated, we do know that this may cause some minor delays at the beginning of the implementation, for which we apologize in advance. We do ask that you bear with us during the transitional time. It may take a day or two to get everyone back into a routine, but it will be to everyone's benefit.

Thanks for your patience!

ADDITIONAL STAFFING AT TRANSFER STATION

The Lycoming County Commissioners recently approved the hiring of two new positions at the Transfer Station: a full-time weighmaster to work Monday through Thursday and a part-time truck driver to assist in removing trash from the site to the Landfill. The full-time weighmaster

position has been filled and the employee is in place.

In addition to the full-time position, we have 2 part-time weighmasters serving you at the Transfer Station. At the present time one of these part-time positions is

filled; the other position and the part-time truck driver position are in the process of being filled.

All of our new employees will be in place soon. We anticipate that the additional staff will help us continue to improve the service that we are able to offer you.

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UPCOMING HOLIDAYS

(LANDFILL CLOSED)

- *Thanksgiving: Thursday, November 22, 2007*
- *Christmas: Tuesday, December 25, 2007*
- *New Year's Day: Tuesday, January 1, 2008*

PLEASE PREVENT BLOWING LITTER:

Clean out your truck prior to leaving site!



OFFICE PAPER ACCEPTED AT LCRMS RECYCLING CENTER

MSW haulers, small businesses, industry, and residents are able to bring office paper for recycling directly to the LCRMS Recycling Center located in Brady Township at the Lycoming County Landfill. The program will expand the opportunity for residents, home based businesses, industries, school districts, and service groups to recycle mixed office paper to include: copier paper, tablet paper, fax paper, church bulletins, and non-glossy mail. If the material is shredded, it must be bagged!

SEVERAL ITEMS ARE PROHIBITED including: envelopes, copier paper wrappers, shipping envelopes or wrappers, and glossy paper junk mail. Newspaper and Magazines should be separated and recycled at a local drop off site.

Efforts to Enforce Use of Tire Wash

In the previous newsletter we reminded you that the tire wash was installed in order to assist the landfill in complying with our permit restrictions regarding tracking-out of dirt and garbage onto public roads.

In the near future we will begin taking action to ensure that drivers are using the tire wash when it is required.

Please use the following guidelines when using this service:

(1) Please ensure all paper is either bagged or boxed when transporting to the recycling center. The Recycling Center is open to receive these materials on Monday – Friday from 7:00 a.m. until 3:00 p.m.

(2) All vehicles transporting office paper for recycling should stop at the recycling building scale for weigh in and additional instructions.

The Recycling Center is located ½ mile off of US Route 15 South in Brady Township approximately 10 miles south of Williamsport.

For additional information on how or where to recycle, contact the LCRMS Recycling Hotline at (800) 736-7559.

The sign at the right will be placed at the entrance to the tire wash. When it is in place, drivers will be required to enter. The landfill plans to take action against drivers who fail to use the tire wash when the sign is posted.

Again, we regret the necessity for any action, but we want to be able to continue serving all our customers at the site.

On Wednesday, September 19, 2007 the staff of LCRMS hosted the Third Annual Customer Appreciation Day. We would like to thank all of you who attended. If you weren't able to stop by, we hope you can next year: **the food was great!!!** – Barbecue Chicken Sandwiches, macaroni and cheese, baked beans, chips, drinks, and cake.

Customers at the Transfer Station were treated to sticky buns and juice.



THANK YOU FOR YOUR CONTINUED SUPPORT OF LCRMS!!!

**TIRE WASH
OPEN**

**All Vehicles
Must Enter**

