

EMA News & Views



County of Lycoming Emergency Management Agency

Volume 20, Issue 1

Winter 2020

COUNTY OF LYCOMING EMA QUARTERLY TRAINING

(Emergency Management Coordinators serving the municipalities of Lycoming County)

The next County of Lycoming EMA Quarterly Training will be held on:

THURSDAY - March 19, 2020 - 6:30 pm

APPRECIATION DINNER

**HOLIDAY INN - WILLIAMSPORT
100 PINE SREET, WILLIAMSPORT, PA 17701**



**KEYNOTE SPEAKER: Jerry Kennedy, Deputy Director
Lycoming County Information Services**

MEETING TOPIC DETAILS

Our keynote speaker for the 43rd Annual Appreciation Dinner is Jerry Kennedy, Deputy Director of the Lycoming County Information Services. Jerry will be discussing cyber security.

CYBER WAR – Why Local Matters

From Nation State Actors to the annoying teenagers down the street, our cyber security threats come from all directions and in many different forms. It's unlikely that Iran or North Korea is targeting a local municipality or volunteer agency, but we could most certainly be caught up in wide and far reaching attack campaigns simply because we signed up for a legitimate email newsletter.

We'll talk about how some of these cyber incidents have happened and why they were successful, even after individuals are trained in what to look for. It's a never-ending battle that will essentially come down to how you or your neighbor felt when you got out of bed that morning.

Hope to see you there!

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WELCOME NEW DIRECTOR



JEFFREY HUTCHINS

Hello, my name is Jeffrey Hutchins (aka Hutch) and I would like to introduce myself as the new Director of Public Safety for Lycoming County. I have been a resident of Lycoming County my entire life and have a vast background in fire, EMS, & 911 communications. Additionally, I have a Bachelor of Science in Occupational Safety and Health.

Prior to taking this position, I was a part-time 911 Telecommunicator with Lycoming County for a combined 13 years and a Paramedic Platoon Chief for UPMC / SREMS where I started out as an EMT in 1995. I am currently the Deputy Chief of the Willing Hand Hose Co. #1 in Montoursville and have previous experience with the Unityville, Hughesville, and Montgomery Fire Departments. My career and volunteer experience has allowed me to be involved in a multitude of incidents including floods and mass casualties throughout Lycoming County and the surrounding areas. I have also ran my share of regular calls for service and know many of our area responders.

I live in Montoursville with Beth, Zach, and Anna along with our two boxers Zeus and Hera. In my downtime, I enjoy traveling, but I do keep myself pretty busy.

I am working diligently with the great team at DPS to get up to speed on everything happening and I look forward to working with each of you. If I can be of any assistance, please do not hesitate to reach out to me.

DPS is proud to welcome Hutch on board to LEAD the TEAM!

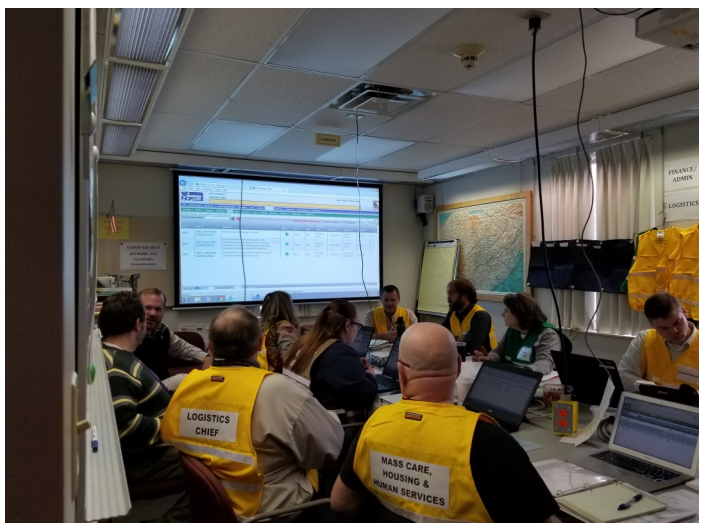
COUNTY EMC CERTIFICATION EXERCISE

On January 29, 2020, Kelle Robinson was certified as Lycoming County's Emergency Management Coordinator through a PEMA functional exercise. The exercise was designed by PEMA to test Kelle's response to real life events that could happen during her tenure as the County Coordinator.

The exercise consisted of a flooding event, missing person, terrorism event, chemical release and active shooter. With Kelle's volunteer and work staff of over 40 people in her EOC, Kelle was able to make informed decisions and take actions to the events that were taking place.

As with every exercise, after action reports are completed to learn how to improve operations.

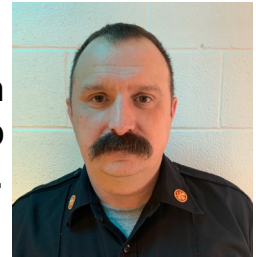
Thank you to everyone who took time out of your busy schedules to participate. Lycoming County is better prepared with all of your hard work and dedication.



NEW MUNICIPAL EMERGENCY MANAGEMENT COORDINATORS

Lycoming County EMA would like to welcome three new municipal emergency management coordinators to our community.

Sam Aungst was appointed EMC for Old Lycoming Township in August of 2019. Sam is a Supervisor for Old Lycoming Township and a Platoon Chief for the City of Williamsport Bureau of Fire.



Sam Aungst,
Old Lycoming Twp



Timothy Lupold,
Muncy Borough

Timothy Lupold was appointed EMC for Muncy Borough in October of 2019. Tim is a long time member of the Pennsdale Volunteer Fire Company.

Iva Mae Guillaume was appointed EMC for Pine Township in February of 2020. Iva Mae is not new to Emergency Management or Pine Township, but she is a great asset to have back onboard with all her years of knowledge and experience.



Iva Mae Guillaume,
Pine Township

Please help us in welcoming these new
Emergency Management Coordinators!

PEMA CERTIFICATION RECEIVED

Paula Young, Emergency Management Specialist: Training and Lycoming County Emergency Operations Center (EOC) staff member, earned her Professional Level Certification in January of this year. Paula was presented her plaque by our County EMA Manager, Kelle Robinson at a Commissioners meeting. Paula also received her 10 year service pin from the County.



Please join us in congratulating Paula on this great accomplishment!

NEW EMA ADMINISTRATIVE ASSISTANT

The staff of Lycoming County EMA welcomes Nicole West as our new EMA Administrative Assistant.

Please welcome Nicole to our emergency management community when you see her at our next meeting.

MORE COUNTY EMA STAFF CHANGES



Craig Konkle

Emergency Management Specialist: Planning

December 15, 2019



Paula Young

Emergency Management Specialist: Training

December 1, 2019

Severe Weather Preparedness Tips: Spring Weather



Severe Thunderstorm Safety



When you hear the words "severe thunderstorm" in the forecast, be ready for more than just heavy rain and lightning.

SEVERE THUNDERSTORMS CAN BRING:



Hail



Strong Wind Gusts



Lightning



Heavy Rain



Flash Floods



Tornadoes



2020 PREPAREDNESS CALENDAR

| | | |
|--|--|---|
| <p>JAN</p>  <p>Resolve To Be Ready Winter Safety</p> | <p>FEB</p>  <p>Central U.S. Earthquake Awareness Month</p> | <p>MAR</p>  <p>"It's Not Luck" Campaign Severe Weather National Tsunami Awareness Week Flood Safety</p> |
| <p>APR</p>  <p>National Financial Capability Month Spring Safety</p> | <p>MAY</p>  <p>Wildfire Safety/National Community Preparedness Day National Building Safety Month National Hurricane Preparedness Week National Dam Safety Day</p> | <p>JUN</p>  <p>Pet Preparedness Month Summer Safety/Extreme Heat National Lightning Safety Awareness Week</p> |
| <p>JUL</p>  <p>Fireworks Safety Extreme Heat</p> | <p>AUG</p>  <p>Back to School - Children & Youth Preparedness</p> | <p>SEP</p>  <p>National Preparedness Month 9/11 Day of Service & Remembrance Fall Safety</p> |
| <p>OCT</p>  <p>Cyber Security Awareness Month National Community Planning Month Fire Prevention/National Fire Prevention Week Great ShakeOut Earthquake Drills</p> | <p>NOV</p>  <p>Holiday Safety</p> | <p>DEC</p>  <p>National Influenza Vaccination Week Winter Safety Holiday Safety Resolve To Be Ready</p> |

For links to social media toolkits and key messaging and topics please visit: ready.gov/calendar.
Social media toolkits include: flood safety, wildfires, hurricanes, extreme heat, National Preparedness Month, youth preparedness and more. Find toolkits at ready.gov/toolkits.

ready.gov/calendar

UPCOMING EMA CLASSES

Classes listed below with an (*) are required for one or more of the certification levels for municipal Emergency Management Coordinators. **Attendees must register on-line or through the County EMA office.** Contact Paula Young with any questions concerning these classes.

WATER RESCUE FOR THE FIRST RESPONDER AWARENESS

Monday, March 23, 2020 6:30 pm - 9:30 pm, Williamsport Bureau of Fire, 440 Walnut St.

EMS CON-ED: CARDIOVASCULAR EMERGENCIES

Tuesday, March 24, 2020 7:00 pm -10:00 pm, Woodward Twp VFD, 4147 Rte220 Hwy

WATER RESCUE & EMERGENCY RESPONSE - PA FISH & BOAT COMMISSION

Saturday, March 28, 2020 8:00 am - 4:00 pm, Williamsport Bureau of Fire, 440 Walnut St.

Sunday, March 29, 2020 8:00 am - 4:00 pm, Williamsport Bureau of Fire, 440 Walnut St.

HAZARDOUS MATERIALS OPERATIONS LEVEL

Monday, April 13, 2020 6:30 pm -10:30 pm, Hepburn VFC, 615 State Rte 973 E.

Thursday, April 16, 2020 6:30 pm -10:30 pm, Hepburn VFC, 615 State Rte 973 E.

Saturday, April 18, 2020 8:00 am - 4:00 pm, Hepburn VFC, 615 State Rte 973 E.

Sunday, April 19, 2020 8:00 am - 4:00 pm, Hepburn VFC, 615 State Rte 973 E.

SKYWARN SPOTTER COURSE – NATIONAL WEATHER SERVICE (two courses)

Tuesday, April 14, 2020 2:30 pm - 4:30 pm, Lycoming County DPS, 542 County Farm Rd.

Tuesday, April 14, 2020 6:30 pm - 8:30 pm, Lycoming County DPS, 542 County Farm Rd.

EMERGENCY VEHICLE OPERATOR TRAINING

Saturday, April 18, 2020 8:00 am - 5:00 pm, Independent FC (SW), 306 Clark St.

Sunday, April 19, 2020 8:00 am - 5:00 pm, Independent FC (SW), 306 Clark St.

HIGHWAY INCIDENT SCENE SAFETY AND MANAGEMENT

Thursday, May 7, 2020 6:30 pm - 10:30 pm, Independent FC (SW), 306 Clark St.

Thursday, May 14, 2020 6:30 pm - 10:30 pm, Independent FC (SW), 306 Clark St.

Thursday, May 21, 2020 6:30 pm - 10:30 pm, Independent FC (SW), 306 Clark St.

Thursday, May 28, 2020 6:30 pm - 10:30 pm, Independent FC (SW), 306 Clark St.

Other Training Resources:

PEMA TRAINING CALENDAR:

<https://www.pema.pa.gov/planningandpreparedness/trainingandexercises/Pages/Training-and-Exercises.aspx>

PEMA (ON-LINE) TRAINING:

<https://www.train.org/pa/welcome>

FEMA (EMI) (ON-LINE) TRAINING:

<http://training.fema.gov/IS/crslist.asp>



ONLINE CYBERSECURITY ADVICE

for all digital citizens

The internet is a shared resource, and securing it is
Our Shared Global Responsibility.



LOCK DOWN YOUR LOGIN

Your usernames and passwords are not enough to protect key accounts like email, banking and social media. Strengthen online accounts and use strong authentication tools – like biometrics, security keys or a unique, one-time code through an app on your mobile device – whenever offered.



KEEP A CLEAN MACHINE

Keep all software on internet-connected devices – including personal computers, smartphones and tablets – current to reduce risk of infection from ransomware and malware.



WHEN IN DOUBT, THROW IT OUT

Links in email, tweets, posts and online advertising are often how cybercriminals try to compromise your information. If it looks suspicious, even if you know the source, it's best to delete or, if appropriate, mark it as junk.



BACK IT UP

Protect your valuable work, music, photos and other digital information by making an electronic copy and storing it safely. If you have a copy of your data and your device falls victim to ransomware or other cyber threats, you will be able to restore the data from a backup.



OWN YOUR ONLINE PRESENCE

Set the privacy and security settings on websites to your comfort level for information sharing. It is OK to limit how and with whom you share information.



SHARE WITH CARE

Think before posting about yourself and others online. Consider what a post reveals, who might see it and how it might affect you or others.



PERSONAL INFORMATION IS LIKE MONEY. VALUE IT. PROTECT IT.

Information about you, such as purchase history or location, has value – just like money. Be thoughtful about who gets that information and how it is collected by apps, websites and all connected devices.



STOP | THINK | CONNECT™

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DIGITAL DECLUTTER CHECKLIST

KEEP A CLEAN MACHINE

Make sure that all web-connected devices are squeaky clean.

- Update software on all internet-connected devices** to reduce risks from malware and infections.
- Clean up your mobile life** by deleting unused apps, keeping others current and reviewing app permissions.

MAKE SURE YOU'RE SECURE

Enhancing the security of your online accounts is a must and a fast, simple way to be safer online.

- Lock down your login:** Your usernames and passphrases are not enough to protect key accounts like email, banking and social media. Strengthen online accounts and use strong authentication tools whenever offered.
- Secure your router** by making sure it has a strong passphrase and does not broadcast who you are through its name, such as "the Jones Family" or "123 Elm Street."
- Make your passphrase a sentence** that is at least 12 characters long. Focus on positive phrases that you like to think about and are easy to remember. On many sites, you can even use spaces.
- Make unique passphrases** for important accounts like email, finance and healthcare.
- Write down your new passphrases and store them in a safe place away from your computer.**
- Check to ensure all devices are password, passcode, fingerprint or eye-scan protected.**

DIGITAL FILE PURGE AND PROTECTION

Be sure to properly dispose of sensitive materials – such as hard drives and memory cards – at a community shredding event. Check bbb.org/secure-your-id-day to see if there is a BBB "Secure Your ID Day" event in your area.

- Clean out your old email and empty deleted folders.** If you need to keep old messages, move them to an archive.
- Delete or archive older files and outdated financial statements.**
- Unsubscribe to newsletters, email alerts and updates you no longer read.**
- Update your online photo album** by deleting or backing up old or less flattering photos.
- Update online relationships** by reviewing friends on social networks and all contacts lists to make sure everyone still belongs.
- Copy important data to a secure cloud site or other drive where it can be safely stored.**
- Password protect back-up drives and keep them in a different location off the network.**
- Permanently delete all old files.**

CLEAN UP YOUR ONLINE REPUTATION

Make sure your online reputation shines.

- Own your online presence** by reviewing the privacy and security settings on websites you use to be sure they are set at your comfort level for sharing.
- Clean up your social media presence** by deleting old photos, etc. that are embarrassing or no longer represent who you are.
- Update your "online self"** by reviewing your personal information and updating it where needed.

2020 QUARTERLY TRAINING

| | | | |
|---------------------|----------------|-----------------|--------------------------|
| March 19 | 6:30 pm | Thursday | Holiday Inn |
| June 25 | 7:00 pm | Thursday | County EMA Office |
| September 24 | 7:00 pm | Thursday | County EMA Office |
| December 10 | 7:00 pm | Thursday | County EMA Office |



WE WANT TO HEAR FROM YOU!!!

Just a reminder, this newsletter is written for you, the emergency responder in Lycoming County. If there is something that you wish to see in the newsletter or you have a story that you would like to share, please let us know. We are always looking for ideas for upcoming newsletters!

COUNTY EMA STAFF

Your County EMA staff is proud to serve you, and will always welcome your comments and suggestions to promote a better EMA community. Please contact us at any time.

TELEPHONE: 570-433-4461 (local)
570-329-4061 (local)

EMAIL: ema@lyco.org - for general department email

| COUNTY EMA STAFF | PHONE | EMAIL |
|---|--------------|--------------------|
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| Craig Konkle, <i>Emergency Management Specialist: Planning</i> | 570-329-4724 | ckonkle@lyco.org |
| Paula Young, <i>Emergency Management Specialist: Training</i> | 570-329-4723 | pyoung@lyco.org |
| Nicole West, <i>Administrative Assistant</i> | 570-329-4720 | nwest@lyco.org |